

ONSITE CERTIFICATION AUDIT REPORT FOR COMMUNITIES

SNAEFELLSNES COMMUNITY



REPORT DATE: March 25th and 26th 2015

COMPLETED BY: Haukur Tór Haraldsson

On behalf of EarthCheck

The planet deserves more than half measures



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DISCLAIMER

This Onsite Certification Audit report is limited to what the Auditor has read, seen and heard during these investigations.

The extent of this review is of compliance or noncompliance to the EarthCheck Community Standard. The review of supporting evidence has been conducted on a random sampling basis.

INTRODUCTION

Onsite Certification Audit Report

This is an Onsite Certification Audit Report to determine if the Member has met the requirements of the EarthCheck Community Standard. An approved EarthCheck Auditor has completed this report.

Authorisation Process

A draft of this report is issued to the Member for review. If in agreement with these findings, please complete the 'Auditee Acknowledgement' section of this report and send through to EarthCheck relationshipmgt@earthcheck.org for Authorisation within 7 days of receipt.

AUDIT SCOPE

Scope of Audit

This report is based on an Onsite Certification Audit undertaken of Snaefellsnes Peninsula located on the West coast of Iceland. Residents are just under 4000. Snaefellsnes Peninsula is divided into five communities; Stykkishólmur, Helgafellssveit, Eyja- og miklaholtshreppur, Grundarfjördur and Snaefellsbaer. The total area is 1479 km 2. Businesses that could be defined as tourist business are 81.

Methodology

The methodology of this Onsite Certification Audit included an opening and closing meeting with the management team, review of the Community Self Assessment Checklist and supporting evidence provided, verification of the Benchmarking data, interviews with the EarthCheck Community Authority, field observations including a review of site conditions and the local environment.

The member has been reviewed against the EarthCheck Community Standard:

Version 1.1

Supporting Evidence Reviewed

The Onsite Certification Audit involved review of the following supporting evidence:

- Info on the projects: plastic bag free community and Earth hour
- Articles in local papers.
- Benchmarking report dated November 12th.
- Meeting with Porsteinn Steinarsson, new mayor for the community of Grundarfjordur.
- Visit to the swimming pool in Stykkisholmur community.
- Mandate for the board, *Erindisbréf Framkvæmdaráðs um umhverfisvottun Snæfellsness*, authorised in April 2004 and last revived December 2011.
- Sustainability Policy of Snaefellsnes. Initially adopted in January 2004 last reviewed in 2014.
- Contract of employment, *Rádningarsamningur*, for mrs. Mattíasdóttir, dated April 14th 2010, signed by mrs. Mattíasdóttir and mr. Stefansson the director of West Iceland Institute of Natural History.
- Job description for Environmental Coordinator, *Starfslysing umhverfisfulltrúa*, for the five communities of communities of Snaefellsnes peninsula.
- www.nesvottun.is
- EMS Plan
- Meeting minuets from board meetings.
- Action plan 2014 2018. Framvkæmdaáætlun Snæfellsness 2014 2018. Comments on EarthCheck Benchmarking results. Benchmarking period: 2013
- List of laws and regulations (EMS handbook).
- Regional plan for Sneafellsnes.
- Annual report for the EarthCheck communities.
- Data collection procedure. EMS plan section 9. Verklagsregla um sofnun tolulegra gagna, verklagtol001.
- Gap analysis (dated December 2013)

CONTACT DETAILS

Member Contact Details

Community Name: Snaefellsnes Peninsula

EarthCheck Representative: Theodóra Mattíasdóttir

Address: Rádhusid Baearskrifstofur

Hafnargata 3

340 Stykkisholmur

Iceland

Phone: +3544338100

Email: theo@nsv.is

Auditor Contact Details

Community Name: Snaefellsnes Peninsula

Auditor Name: Haukur Thor Haraldsson

Address: Verkis hf.

Ofanleiti 2

103 Reykjavik

Iceland

Phone: +3548580156

Email: htoh@verkis.is

AUDIT FINDINGS

A summary of compliance against the EarthCheck Community Standard is detailed below.

SECTION 1 - COMMUNITY AUTHORITY

SUMMARY OF COMPLIANCE: Sections 1.1. – 1.10

1.1 Snaefellsnes Peninsula is properly constituted, and has a mandate to provide leadership for the management of EarthCheck sustainable environmental and social outcomes for a Community and a defined Community Area.

Auditor Notes: There are four new mayors in the Community since last year. Apparently all interested in the EarthCheck Program and enthusiastic to move forward. A mandate exists which describes the responsibilities of the executive council (*Framkvæmdaráð*). Board members are Community leaders (mayors) from the five EarthCheck Communities of Snaefellsnes Peninsula. The mandate demonstrates delegated authority and the empowerment of its members. The document has a chapter on empowerment, roles and definitions, meeting arrangement and finance. The new mayors have not yet signed the mandate.

Evidence sighted: Mandate for the board, *Erindisbréf Framkvæmdaráðs um umhverfisvottun Snæfellsness*, authorised in April 2004 and last revised December 2011 (photo).

Observation: New mayors should sign the mandate.

1.2 The executive counsel is formally mandated by the local Community to achieve EarthCheck Community status for the Community and the defined Community Area

Auditor Notes: The local governments have formally adopted the Sustainability Policy and it has been introduced to the inhabitants. The policy was revised last year (minor changes).

Evidence sighted Sustainability Policy of Snaefellsnes. Initially adopted in January 2004 last reviewed in 2014.

1.3 The executive council is accountable for the requirements of the EarthCheck Community Standard for the defined Community Area.

Auditor Notes: The sustainability Policy of Snaefellsnes defines the objectives of the Community Standard.

Evidence sighted: The sustainability Policy of Snaefellsnes, initially adopted in January 2004 last reviewed in 2014.

1.4 The executive council (*Framkvæmdaráð*) is accountable to the Community in the process of achieving the requirements of the EarthCheck Community Standard

Auditor Notes:

EarthCheck matters are discussed in the Executive Board Meetings. It is also possible to contact the board through a website and Facebook. Surveys are held amongst inhabitants and companies on the future of sustainability work in the area. Next survey is planned 2016.

Evidence sighted Board meeting minutes.

1.5 An EarthCheck Community process leader is appointed who has clear lines of authority and is empowered to make decisions to achieve the EarthCheck process.

Auditor Notes: There is an EarthCheck Community Process Leader in 80% position. Her empowerment and role in the EarthCheck process is prescribed in contract of employment and job description. The documents clearly describe duties and obligations towards the EarthCheck Certification processes. EarthCheck Coordinator is employee of the board. Community members can contact the board trough the coordinator or board representatives.

Evidence sighted Contract of employment, *Rádningarsamningur*, for Mrs. Mattíasdóttir, dated April 14th 2010, signed by Mrs. Mattíasdóttir and Mr. Stefansson the director of West Iceland Institute of Natural History.

Evidence sighted Job description for Environmental Coordinator, *Starfslysing umhverfisfulltrúa*, for the five communities of Snaefellsnes peninsula.

1.6 Snaefellsnes has established Community Authority organisational framework and supports resources to underpin the management of sustainable environmental, economic and social performance outcomes.

Auditor Notes: The EarthCheck process is integrated with other work of the West Iceland institute for natural history, *NSV*. The Community Leaders (whom also are the process leaders, Council of Executives) have their framework for planning and decision-making. They meet every other month.

Evidence sighted Meeting minutes Board of Executives (photo).

1.7 Snaefellsnes maintains proper records of Community Authority operations including minutes of Community meetings, policy statements, operational plans, annual performance reviews, a budget, and records of sustainable performance monitoring information.

Auditor Notes: Records are kept. Auditor viewed folder with introduction articles and meetings on community meetings and meetings with community officials.

Evidence sighted computer folder containing photos and documents.

1.9 Snaefellsnes has developed and achieved quantified environmental and social performance improvement targets for the Community based on EarthCheck Benchmarking.

Auditor Notes: The council introduced Action Plan 2014 - 2018. It demonstrates the Sustainability strategy and visions. The process is assessed yearly.

Evidence sighted: Action Plan: Framvkæmdaáætlun Snæfellsness 2014 - 2018. The document has now been signed and implemented.

Evidence sighted Process assessment 2014 (*mat á árangri umhverfisvottunarverkefnis Snæfellsness árið 2014*). The Community leaders sign the document. There is a list of quantified improvement targets, accountable agents are listed and the targets have time frames. All targets are linked to EarthCheck requirements.

1.10 Maintain an annual aggregated Benchmarking performance report of the Community's sustainable performance against strategic plan targets

Auditor Notes:

Documents/reports on benchmarking performance have been maintained every year from the beginning.

Evidence sighted The Benchmarking report for 2013 issued by EC3 November 12th 2014.

SECTION 2 - POLICY

SUMMARY OF COMPLIANCE: Sections 2.1 - 2.11

2.1 Snaefellsnes has prepared a Community Environmental and Social Sustainability Policy, which incorporates considerations, is appropriate to the location, nature, and environmental, social and political context of the Community, and specifically includes tourism activity and development issues.

Auditor Notes: There is a Sustainability Policy for Snaefellsnes Community. It is appropriate to the local needs and it addresses a special emphasis on environmentally responsible Tourism in the area.

Evidence sighted Sustainability Policy of Snaefellsnes dated 2014.

2.2 It takes account of relevant international and national sustainable agreements and policies

Auditor Notes: Commitment to International agreements is addressed, UNWTO among other codes and ethics.

Evidence sighted Sustainability Policy of Snaefellsnes,

2.3 The Policy includes a commitment to an integrated approach to achieving sustainable environmental and social Community performance outcomes.

Auditor Notes: Integrated approach is included.

Evidence sighted: Sustainability Policy of Snaefellsnes

2.4 The policy has a commitment to Community participation in the process of achieving environmental and socially sustainable Community outcomes.

Auditor Notes: Commitment for communication with stakeholders and interested parties in order to ensure a consistent approach to achieving outstanding environmental and social performance is included.

Evidence sighted Sustainability Policy of Snaefellsnes.

2.5 The policy recognises the importance of environmental, economic and social performance improvement outcomes, with particular reference to addressing local Community sustainability issues.

Auditor Notes: Commitment to continual improvement.

Evidence sighted Sustainability Policy of Snaefellsnes.

2.6 The Policy commits to individualise environmental and socially sustainable performance accountability to companies, community members and authorities within the Community. It has a special emphasis on leadership by the tourism industry in achieving improved social and environmentally sustainable outcomes.

Auditor Notes: There is a section where on the improvement of other communities and companies. The policy encourages other communities, organisations and individuals to follow the example of the Snaefellsnes Community and improve their sustainable performance, especially in respect to tourism.

Evidence sighted Sustainability Policy of Snaefellsnes.

2.7 The Policy has a regard to the World Tourism Organisation's Global Code of Ethics for Tourism in the development of the Community Policy

Auditor Notes: Commitment the World Tourism Organisation's (UNWTO's) Code of Ethics is recognised.

Evidence sighted Sustainability Policy of Snaefellsnes.

2.8 The Policy agrees to strategically target year-on-year improvements for relevant EarthCheck Benchmarking Indicators that fall below the EarthCheck Baseline Level, and maintain all other impacts at, or better than, the EarthCheck Best Practice Level.

Auditor Notes: There is a commitment provided to work for continual improvement of environmental, economic and social performance as reflected in the EarthCheck Benchmarking report.

Evidence sighted Sustainability Policy of Snaefellsnes.

Evidence sighted: Action plan 2014 - 2018

Evidence sighted Process assessment 2014.

2.9 The policy has a commitment to give preference to employment, products and services of local community origin.

Auditor Notes: There is a statement on preference to employment and the purchase of local products and services.

Evidence sighted Sustainability Policy of Snaefellsnes.

2.10 The policy Commits to adopting and promoting the Environmental and Social Sustainability Policy to the Community.

Auditor Notes: There is a clear commitment to communicate and disseminate information is in the policy.

Evidence sighted Sustainability Policy of Snaefellsnes.

2.11 The policy agrees to review the Environmental and Social Sustainability Policy annually.

Auditor Notes: The policy was last reviewed for 2014.

Evidence sighted Sustainability Policy of Snaefellsnes.

Minor CAR raised: The policy was not reviewed for 2015.

SECTION 3 - BENCHMARKING

Benchmarking Assessment Report dated November 12th 2014

SUMMARY OF COMPLIANCE: Sections 3.1-3.8

The management and performance is documented for every key performance area. EarthCheck Sector Benchmarking Indicators for Communities are the basis for performance measurements. Performance is measured where possible. In some cases performance is estimated in some cases. Snaefellsnes falls below Baseline in two categories Nitrous Oxides Produced and Accredited Operations. In both categories Snaefellsnes has little control and there has been ongoing discussion on how to comply with the performance area.

Evidence sighted Comments on EarthCheck Benchmarking results for period 2014 and numerous e-mails containing performance data, excel work sheets containing performance calculations and publicly available data.

Activity Measure Verified:

Number of residents is based on info provided by Statistics Iceland (official data). Info on overnight stays can be sought on the same data bank. Numbers were verified. Day-trippers are however estimated to be 93.5% of the overnight stays (same estimate is used every year). Calculations were verified.

	Number	Days	Total (person years)	%
Residents	3.859	365	3.859	90,76
Overnight	109.611	1	300	7,06
Day Tripper	102.486	0,33	93	2,18
Total			4.315	100,00

Energy Data and Sources Verified:

Month	Figure Verified	Records	Variance
The months of 2013 accumulated. The email contains info broken down on each month. The data is official records.	92.146.554 kwh	Type of evidence - email from RARIK energy provider	% 0
The months of 2013 accumulated.	790006 L	Type of evidence – email for mobile fuel for three tour boats added together	% 0
The months of 2013 accumulated.	35847 L	Type of evidence - calculated use of fuel in the community. The same way of estimating the use has been in use from beginning.	% 0

Hydroelectricity (grid): 92.146.604 kwh. Official records. Table from the local energy provider. Email dated august 13th containing attachment with the total use for the four communities. The numbers add up. No variance. Total use (added) for the five communities.

Oil for boats: 790006 L. E-mail dated Mai 26th 2014 and July 2014. Figures for two ships (Baldur and Særún). No variance and calculations in table ads up. Calculations for energy (MJ) and CO2 are correct.

Calculated use of fuel in the community is estimated. The same way of estimating the use has been in use from beginning (10 years). There is interest in adding indicators of fuel use better suited for their purpose.

Water Data and Sources Verified:

Month	Figure Verified	Records	Variance
All year 2013	3486037 KL	Type of evidence - email from local water provider dated Mars 12th 2014	0 %

Potable water and geothermal water for swimming pool and other purposes: 3486037 KL. Official records obtained from Orkuveitan (water provider). Verified in email from Mars 12th 2014 for Stykkisholmur and Grundarfjordur. The usage is estimated for Snaefellsbear and Eyja og Miklaholtshreppur. The figures are for Total use of water for the Community.

Minor CAR raised. Still no meter for usage in Eyja- and Miklaholtshreppur and Snaefellsbaer.

Waste Data and Sources Verified:

Month	Figure Verified	Records	Variance
All months 2013	1343831 Kg	Type of evidence - different emails from communities and waste collectors. Sheet of calculations.	%0
Name of Month April 30 th 2014	184,79 Kg	Type of evidence - documented summary of household waste for Stykkisholmur community	% 0
Total waste sent to landfill 2013	268,502 Kg	Type of evidence email dated May 14th 2014	% 0

Numbers come from three different sources, all five communities, *Íslenska Gámafélagid* and *Gámathjonusta*

Vesturlands two local waste collectors collecting from the companies within Snaefellsnes.

Calculations for waste are difficult. Different waste collectors in different Communities within *Snaefellsnes*. Those collect different waste categories. The categories also do not fit directly with the EarthCheck waste recycling categories and rating points. Calculations were verified.

Total household waste for Stykkisholmur in email dated April 30th 2014

Total landfill waste from Stykkishólmur in email dated May 14th 2014.

Observation EarthCheck coordinators in Snaefellsnes should review their method of data collection and reporting with EarthCheck Benchmarking team with the aim of making it more effective.

Other	Indica	itors V	/erifi	ed:

N.A.		

SECTION 4 - COMPLIANCE

SUMMARY OF COMPLIANCE: Sections 4.1 - 4.3

4.1 Evidence that the broad operation of the Community as EarthCheck Community is compliant within the requirements and intent of laws that prevail locally is provided.

Auditor Notes: There is a comprehensive list of laws and regulations (EMS management plan), last revived 2013. There is also regular (annual) review on overall compliance as described in 6.1.3 in Action plan. There is no evidence sighted on noncompliance.

Evidence sighted List of laws and regulations.

Action plan 2014 - 2018.

Minor CAR raised: There is an annual process review. A Review of Compliance should be included.

4.2 Compliance with any special guide developed by EarthCheck for a particular Community area is not applicable.

SECTION 5 - PLANNING

□ No

SUMMARY OF COMPLIANCE: Section 5.1 - 5.12

5.1 A Community Sustainability Strategy is developed.

Auditor Notes: The Action Plan defines the key social and environmental issues, key risks and actions to be taken the next until 2018. It defines key environmental and social sustainability issues as guided by EarthCheck key environmental and social performance areas and supplementary criteria relevant to the Community. Specifically addressing tourism activity and development issues, prescribing corrective actions, monitoring performance through Benchmarking indicators, instituting corrective actions to achieve continuous improvement.

A Regional Plan has just been signed and implemented. It outlines amongst other things emphasis in sustainability issues and nature conservation.

Evidence sighted Action Plan 2013 - 2018.

Evidence sighted Regional plan (*svæðisskipulag*) signed and published march 24th 2015. <u>www.svaedisgardur.is</u>

5.2 The Community Sustainability Strategy addresses EarthCheck environmental and social key performance areas for the Community.

Auditor Notes: Environmental and social key performance areas are addressed in the Action Plan.

Evidence sighted Action Plan 2014 - 2018

5.3 The Action Plan identifies Community level quantified environmental and social performance improvement targets for the performance criteria areas identified by the EarthCheck Sector Benchmarking Indicators for Communities.

Auditor Notes: Confirmed that this is addressed. The Action Plan identifies quantified environmental and social performance improvement targets.

Snaefellsnes falls below baseline in accredited tourist operators and NOx emissions. Both are addressed in the Action plan chapters 6.2.1 - 6.2.12

Evidence sighted: Action Plan 2014 - 2018

5.4 The Community Sustainability Strategy defines accountabilities for achieving strategic EarthCheck Benchmarking targets.

Auditor Notes: Accountable agents are listed for each of the target.

Evidence sighted: Action Plan 2014 - 2018

5.5 Effective environmental planning and development control procedures are in place to guide sustainable tourism.

Auditor Notes: Ways to guide the tourism industry is documented in 6.1.4 of the Action Plan. EarthCheck coordinator on request supports the tourism industry.

Evidence sighted Action Plan 2014 - 2018. Page 36 describes process of evaluation.

Evidence sighted Annual reports are published every year.

5.6 Systems are in place for the collection of Community Sustainability Strategy Benchmarking measures

Auditor Notes: There is a procedure in the EMS plan for the collection of Benchmarking measures. System in place on when, where and how it is done as well as where to keep the information and for how long.

Evidence sighted EMS plan section 9. *Verklagsregla um sofnun tolulegra gagna, verklagtol001.* It in holds contacts information on data provision.

5.7 Encourage quality urban and infrastructure planning systems, which incorporate sustainable design principles and practices.

Auditor Notes: Chapter 7 of the Action Plan in holds a Policy on planning and building projects.

Evidence sighted Action Plan 2014 - 2018

Evidence sighted Regional Plan (svæðisskipulag)

5.8 Training for members of the Community accountable for the collection and management of EarthCheck Benchmarking performance measures.

Auditor Notes: There is evidence of training. Community meetings or conferences have however not resulted successful. Events are however held to promote knowledge and interest in sustainability. Events to promote the program were sighted such as the Earth hour and the plastic bag free community. Coordinator teaches environmental management (EarthCheck included) in the local high school.

Evidence sighted Info on Earth Hour https://www.facebook.com/earthhoursnae

5.9 There is system in place to take appropriate steps to correct situations not conforming to the Community Authority. Environmental and Social Sustainability Policy, strategy and relevant performance targets, and prevent their re-occurrence.

Auditor Notes: There is procedure to deal with non-conforming situations in the EMS plan.

Evidence sighted EMS plan section 9, document on non-conformances nr. VERKLAGFB001

5.10 Appropriate records demonstrating conformance with the requirements of this Standard are retained for at least 48 months.

Auditor Notes: The procedure policy in the EMS plan states that all records shall be retained for 7 years. Raw data was sighted. The data is kept on hard copies and CD's plus a centralised backup copy.

Evidence sighted EMS plan section 9, document on file management nr. VERKLAGSKJAL001

Evidence sighted Raw data

5.11 Assess for the Community possible environmental impacts of planned, accidental and emergency situations and develop and implement reasonable and responsible plans to minimise the likelihood of such impacts and mitigate resulting impacts which may occur.

Auditor Notes: Risk assessment was sighted in the EMS plan. It deals with the risks involved in the environmental management of the EarthCheck Community plus a list of contingency plans.

Evidence sighted EMS plan

Evidence sighted Gap analysis (Viðbragðsáætlanir á Snæfellsnesi), dated December 2013

5.12 Review of the effectiveness of the Community Authority as an organisation achieving sustainable outcomes for a Community is undertaken regularly.

Auditor Notes: The annual report publishes the review of the effectiveness achieving sustainable outcomes. The EarthCheck Executive Board revives its effectiveness in a systematic way. The system is described in the Action Plan. Ten years revive report (*Skref í rétta átt*) of being EarthCheck community is to be published soon.

Evidence sighted Action Plan.

Evidence sighted report for the council of executives, dated February 2014, outlines the achievements of the sustainability work.

Evidence sighted: Progress report.

Evidence sighted: Annual report http://nesvottun.is/wp-

content/uploads/2014/02/arsskyrsla vottunarverkefnis 2013.pdf

SECTION 6 - CONSULTATION & REPORTING

Community Sustainability Report

\boxtimes	Yes
	No

SUMMARY OF COMPLIANCE: Sections 6.1.1 - 6.2.1

6.1.1 Consultative mechanisms and strategies are established to ensure all sections of the Community are able to participate in developing and implementing the Community's Sustainability Strategy

Auditor Notes: A formal Communication plan exists. Surveys are held, last one 2013 and another is planned 2016. Reports and publications were sighted.

Evidence Sighted EMS plan, Section 8 Communication Plan.

Evidence Sighted 10 years report.

Evidence Sighted: Events like Earth Hour, plastic bag free Community initiative.

6.1.2 The Community communicates regularly in a simple, clear, and obvious manner, the Community's environmental and social performance based on their EarthCheck Assessment Report

Auditor Notes: Reporting mechanism is for example annual report, local newspapers, Certification website www.nesvottin.is, community websites and a Facebook profile.

Evidence Sighted EMS Section 8 Communication Plan.

Evidence Sighted: Annual reports on website: http://nesvottun.is/wpcontent/uploads/2014/02/arsskyrsla vottunarverkefnis 2013.pdf

6.1.3 All sectors of the local tourism industry are informed and encouraged to participate in tourism planning and development activities.

Evidence sighted Earth Hour and other activities.

6.1.4 Regularly disseminate Community wide sustainable environment and social outcome performance through consultation with the Community.

Auditor Notes: News and stories are posted on the website and in local newspapers and environmental and social outcome is documented in annual report.

Evidence sighted The Annual report.

6.1.5 Positive and negative feedback from the Community on the Environmental and Social Sustainability Policy and related performance targets is encouraged and responded to.

Auditor notes: Folder sighted with comments and complaints. Clear evidence that the individuals and companies of the community are seeking consultation.

Evidence sighted Comment on oil contamination sent on e-mail august 27^{th} . Response letter sent September 2_{nd} . Comment also forwarded to NSV.

Evidence sighted EMS plan section 9, document on non-conformances nr. VERKLAGFB001

6.1.6 Records of Community consultations and communication are retained.

Evidence sighted annual report lists up Community consultations.

6.1.8 Community members are informed about sensitive local customs and ways of life, natural areas and environmental issues and how best to contribute to the local economy

Auditor Notes: Sensitive local customs is not applicable in Iceland. Articles written and meetings held on nature conservation issues. Challenges are discussed especially in the 10-year report.

Evidence sighted 10 years report

6.1.9 The committee is proactive in raising Community awareness of local and global environmental issues

Auditor Notes: The EarthCheck Community together with the West Iceland institute of natural history is to the auditors meaning proactive in raising awareness amongst the locals on environmental issues.

Evidence sighted Letters and articles.

MINOR NON - CONFORMANCES RAISED IN PREVIOUS AUDIT

(Please note: This includes any Major Non Conformances that were downgraded to Minor Non Conformities in a Progress Review of Corrective Action Requests Report at the previous audit.)

#	Clause	Addressed	Not Addressed	Comments
1	Section: 1.9	\boxtimes		The Action Plan has been signed and implemented.
2	Section 5.8			Events are used to promote sustainable thinking of community members.
3	Section 3.3			Same indicators still below Baseline, accredited tourist operations and Nox emissions. Discussions between the member and EC3 on solution.
4	Section 3.1			Clarify use and management of pesticide products. Has been discussed. Solution is being prepared. Addressed in the action plan (chapter 6.2.1)

OBSERVATIONS

SUMMARY: There are new mayors leading four of the Communities. Their signature on the mandate is needed to confirm their knowledge and commitment.

EarthCheck coordinators in Snaefellsnes should review their method of data collection and reporting with EarthCheck Benchmarking with the aim of making it more effective.

KEY RISKS

SUMMARY: Lack of funding is key risk. Also the possibility of Community leaders losing interest.

BEST PRACTICES

SUMMARY: The 10 year report on lessons learned will be interesting and valuable document for all who are interested in EarthCheck and environmental management in general.

AREAS OF NON-CONFORMANCE

#	Clause	Grading	Non-Conformance
1	Section: 2.11	Minor	There is more than a year from last review. The policy is to be reviewed annually.
2	Section 3.1	Minor	Clarify use and management of pesticide products.
3	Section: 3.6	Minor	Still no meter for water usage in Eyja- and Miklaholtshreppur and Snaefellsbaer. The matter has been raised. Solution is being discussed.
4	Section: 4.1	Minor	There is no formal review of compliance last year. There is an annual process review; review of Compliance should be included.

AUDITOR CONCLUSION

Snaefellsnes Peninsula has been audited against the EarthCheck Community Standard.

The organisational commitment to compliance with the EarthCheck Community Standard is commendable. All recommendations are subject to ratification by the EarthCheck Authorities.

	Certification Recon	nmended	
	Conditional Certification Recommended		
	Certification Not R	ecommended	
Auditor Cor	nmunity Name:	Snaefellsned	
Auditor Nar	me:	Haukur Tór Haraldsson	
		Harlin Per Hereldssen	
Auditor Sig	nature:		
Date:		March 27 th 2015	

CORRECTIVE ACTION REQUESTS (CARS)

Details of CAR (1 of 4)

Standard Clause:	Section 2.11 Agree to review the Environmental and social Sustainability Policy annually.
CAR Status:	☐ MAJOR
	There is more than a year form last review. The Policy is to be reviewed annually.
CAR Details:	
	☐ 3 months
Program for Compliance:	□ 12 months
Trogram for compliance.	Revised Benchmarking Assessment
	☐ Progress Review of Corrective Action Requests
CAR Verification Method:	Next Onsite Certification Audit ■
Details of CAR (2 of 4)	
Standard Clause:	Section 3.1 Clarify use and management of pesticide products.
CAR Status:	☐ MAJOR
CAR Details:	Has been discussed. Solution is being prepared.
O/III Decano:	☐ 3 months
Program for Compliance:	□ 12 months
	Revised Benchmarking Assessment
	☐ Progress Review of Corrective Action Requests
CAR Verification Method:	Next Onsite Certification Audit ■

Details of CAR (3 of 4)

Standard Clause:	Section: 3.6 Monitor progress against objectives and targets.
CAR Status:	☐ MAJOR
CAR Details:	All possibilities of water metering should be considered.
	☐ 3 months
Program for Compliance:	□ 12 months
	Revised Benchmarking Assessment
	☐ Progress Review of Corrective Action Requests
CAR Verification Method:	Next Onsite Certification Audit ■
Details of CAR (4 of 4)	
Standard Clause:	Section 4.1 Provide evidence that broad operation is compliant.
CAR Status:	☐ MAJOR
	There is an annual process review, review of Compliance should be included.
CAR Details:	
	☐ 3 months
Program for Compliance:	□ 12 months
	☐ Revised Benchmarking Assessment
	☐ Progress Review of Corrective Action Requests
CAR Verification Method:	Next Onsite Certification Audit ■ Restrict Certification Audit ■ Restrict Certification Audi

AUDITEE ACKNOWLEDGEMENT

I accept the findings within this Onsite Certification Audit report as appropriate, and fairly represent our level of compliance to the EarthCheck Community Standard. The supporting evidence provided to demonstrate our compliance has not intentionally misled the auditing body stated within this report.

i	EarthCheck Coordinator Name:	The 6 dorallattlias dottir
	Senior Management Name:	Sturla Bödvarsson
	Senior Managers Position:	Mayor of Stykkishólmut
	Senior Management Signature:	Star Toutamour
	Date:	27.4.2015

AUDIT PHOTOGRAPHS



The local paper on the "plastic bag free community" project.



The Action Plan 2014-2018.



Local paper on EarthCheck community meeting.



Local paper on the new Regional Plan.



The signatures of the community leaders.



Four key documents; The Action plan, The Regional plan, The process documentation and the Ten Years Lessons Learned report.



Folder containing examples on community consultation.



This bag is distributed to community members because of the "plastic bag free" project.



The process monitoring signed by the council.



Info on the bag project posted in public place.



Good example on environmental management in Stykkisholmur harbor.



EarthCheck flags outside Grundarfjordur town hall.



Price won for the Regional plan.



Environmental management in Stykkisholmur swimming pool needs reweaving.



Eco-labelled paper in Grundarfjordur Town hall.



Monitoring the use of eco-labelled supplies.

NB: The below section is for the use of the EarthCheck Authorities only:

EAR	THCHECK AUTHORISAT	ION	
\boxtimes	Certification Authorised		
	Conditional Certification Authorise	d	
	Certification Not Authorised		
CER	RTIFICATION REQUIREME	ENTS	
	Revised Benchmarking Assessmen	t	
	Progress Review of Corrective Action Requests		
\boxtimes	Onsite Certification Audit 1 Year		
Earth	nCheck Authorising Officer Name:	Shey Lee, Senior Certification Advisor	
Cian	aturo	Nee	
Signature: Date:		4 th of May 2015	